



2017 Pool Service Agreement

It's our goal at Blue Water Pool Service to provide a clean and safe swimming environment for you and your family. Improper pool water chemistry leads to waterborne illnesses, scale formation on tile, and equipment failure. Our certified, licensed, and insured technicians provide an exceptional pool service experience, which keeps you, the kids, and the pool happy. For a monthly price of _____, service includes: Basic / Extra Value.

Basic

1. Weekly pool service (except for weeks listed below)
2. Netting pool surface
3. Brushing pool walls and tile
4. Emptying skimmer and pump baskets
5. Chemical testing (We keep a log of your pool's chemistry)
6. Basic chemical treatment – chlorine, acid, stabilizer, soda ash, or sodium bicarbonate

Extra Value Service-includes all basic items plus

7. All seasonal chemicals such as algaecides and phosphate remover (**\$60/yr value**)
8. Regular filter cleanings – at least 4 times per year (**\$375/yr value**)
9. Replacements for items which frequently fail; o-rings, gaskets, baskets, skimmer weirs, and chlorine floaters as necessary (**\$60/yr value**)
10. A FREE backyard pool safety check (**\$95 value**)

Service visits will be on a specified day of the week and may occur anytime between 6am-6pm. If dangerous weather conditions exist like high winds or lightening, BWPS may modify or skip that visit accordingly. We will schedule a make-up visit as soon as possible. If BWPS cannot access your pool due to a locked gate, the visit will not be made up, and service will resume on the next scheduled day. There will be no pool service for 2 weeks of the year. For 2017, there will be no service: Nov 20th -24th and December 25th -29th.

Customer Responsibilities

BWPS will set your pool pump to run the necessary amount of time to “turn over” your pool water at least one time per day. This amount of time varies depending on the pump involved, plumbing, and size of pool. During warm weather months, the pump shall be set to run during daylight hours for approximately 1 hour for each 10° F. Proper pool circulation is very important to maintain a clean and healthy pool, so please do not reset the filter pump timer. If a significant wind storm occurs between visits, which cause excessive debris in the pool, please empty the skimmer and pump baskets as needed. Clogged baskets can cause pump failure. A roaming pool vacuum or a completely functioning pop up system is required.

Additional Fees

Pool equipment needs to be in working order to continue service. You will be notified if a repair is needed. If you schedule an additional pool service visit, other than the regularly scheduled visit, there will be an additional charge, which is your monthly rate divided by 4. It is normal to drain and refill pool water every few years when the total dissolved solids become excessive (1500ppm over start up value), in which case there will be an additional charge to drain and refill. If a potentially life threatening situation is detected such as a broken gate latch, Blue Water Pool Service reserves the right to replace/repair such item and charge your account. If a missing/broken drain cover exists, we will cancel this service agreement until the drain cover is replaced. Multiple layers of protection prevent drowning. Safety devices which can help prevent drowning are available.

Billing

Statements will be emailed and will have a link to make an electronic payment. Payments may also be made on the website. Automatic recurring payments are available or payments can be made by calling 702-243-7946. Statements are sent out in advance of the service month and payment is due on the 1st of the month. Service will be temporarily suspended if payment is not received by the 15th and service will resume on the next scheduled day. Accounts are not pro-rated for suspended visits.

Pool service will be \$ _____ per month. Service day will be on _____ (day) each week.

Customer Name: _____ Homephone: _____

ServiceAddress: _____ Cell: _____

Email: _____ GateCode: _____

Signature: _____